

PRIVACY POLICY AND COOKIE POLICY

1. BACKGROUND

- 1.1. ID.WORLD INC, understands that your privacy is important to you and that you care about how your information is used and shared online. We respect and value the privacy of everyone who visits Our Site and will only collect and use information in ways that are useful to you and in a manner consistent with your rights and Our obligations under the law.
- 1.2. This Policy applies to Our use of any and all data collected by us in relation to your use of Our Site. Please read this Privacy Policy carefully and ensure that you understand it. You will be required to read and accept this Privacy Policy when signing up for an Account. If you do not accept and agree with this Privacy Policy, you must stop using Our Site immediately.

2. DEFINITIONS AND INTERPRETATION

In this Policy the following terms shall have the following meanings:

- 2.1. **Cookie** – means a small text file placed on your computer or device by Our Site when you visit certain parts of Our Site and/or when you use certain features of Our Site. Details of the Cookies used by Our Site are set out in section 12, below.
- 2.2. **Our site** – means this website, <https://esim.world>, the app eSIM.World for iOS and Android.
- 2.3. **We/Us/Our** – means ID.WORLD INC, whose registered address is 7901 4TH ST N STE 300 ST. PETERSBURG, FL 33702.

3. SCOPE – WHAT DOES THIS POLICY COVER?

- 3.1. This Privacy Policy applies only to your use of Our Site. It does not extend to any websites that are linked to from Our Site (whether We provide those links or whether they are shared by other users). We have no control over how your data is collected, stored or used by other websites and We advise you to check the privacy policies of any such websites before providing any data to them.

4. WHAT DATA DO WE COLLECT?

- 4.1. Some data will be collected automatically by Our Site, other data will only be collected if you voluntarily submit it and consent to Us using it for the purposes set out in section 5, for example, when signing up for an Account. Depending upon your use of Our Site, We may collect some or all of the following data:
 1. Contact information such as email addresses and telephone numbers;
 2. IP address (automatically collected);
 3. Web browser type and version (automatically collected);

4. Operating system (automatically collected).

4.2. Payment Information. We do not collect, store, or process your credit/debit card numbers or other sensitive payment credentials. All payments are processed through secure third-party payment gateways (such as our acquiring bank or licensed processors). When you make a purchase, you are redirected to the payment provider's secure interface, and your payment data is entered directly into their systems.

4.3. Our Site and Services are not intended for use by children under the age of 13. We do not knowingly collect personal information from children under 13. If we become aware that a child under 13 has provided us with personal information, we will take steps to delete such information from our systems immediately.

5. HOW DO WE USE YOUR DATA?

5.1. All personal data is stored securely.

5.2. We collect personal data in various ways: Directly from you (when you register or contact support); Automatically (through cookies and log files); and From third parties (if you access our Services through a travel agency or partner).

5.3. We use your data to provide the best possible products and services to you. This includes:

1. Providing and managing your access to Our Site
2. Personalising and tailoring your experience on Our Site;
3. Supplying Our products and services to you;
4. Responding to communications from you;
5. Supplying you with email contents e.g. newsletters, alerts etc. that you have subscribed to (you may unsubscribe or opt-out at any time by clicking an unsubscription link in the newsletter or contacting info@id.world;

5.4. With your permission and/or where permitted by law, We may also use your data for marketing purposes which may include contacting you by email]AND/OR telephone AND/OR text message AND/OR post with information, news and offers on Our products AND/OR services. We will not, however, send you any unsolicited marketing or spam.

5.5. We retain your personal data for as long as necessary to provide the Services, or for other essential purposes such as complying with legal obligations (tax, commercial law), resolving disputes, and enforcing our agreements.

5.6. We do not sell your personal data to third parties.

6. HOW AND WHERE DO WE STORE YOUR DATA?

- 6.1. We only keep your data for as long as We need to in order to use it as described above in section 5, and/or for as long as We have your permission to keep it. In any event, We will conduct a periodic review to ascertain whether we need to keep your data.
- 6.2. Some or all of your data may be stored or transferred outside of the European Economic Area (“the EEA”) (The EEA consists of all EU member states, plus Norway, Iceland and Liechtenstein). You are deemed to accept and agree to this by using Our Site and submitting information to Us. If We do store or transfer data outside the EEA, We will take all reasonable steps to ensure that your data is treated as safely and securely as it would be within the EEA and under the GDPR.
- 6.3. Data security is of great importance to Us, and to protect your data We have put in place suitable physical, electronic and managerial procedures to safeguard and secure data collected through Our Site

7. DO WE SHARE YOUR DATA?

- 7.1. We may share your data with other companies in Our group.
- 7.2. We may contract with third parties to supply products and services to you on Our behalf. These may include payment processing, delivery of goods, search engine facilities, advertising and marketing. In some cases, the third parties may require access to some or all of your data. Where any of your data is required for such a purpose, We will take all reasonable steps to ensure that your data will be handled safely, securely, and in accordance with your rights, Our obligations, and the obligations of the third party under the law.
- 7.3. We may compile statistics about the use of Our Site including data on traffic, usage patterns, user numbers, sales and other information. All such data will be anonymised and will not include any personally identifying information. We may from time to time share such data with third parties such as prospective investors, affiliates, partners and advertisers. Data will only be shared and used within the bounds of the law.
- 7.4. In certain circumstances We may be legally required to share certain data held by Us, which may include your personal information, for example, where We are involved in legal proceedings, where We are complying with the requirements of legislation, a court order, or a governmental authority. We do not require any further consent from you in order to share your data in such circumstances and will comply as required with any legally binding request that is made of Us.
- 7.5. International Transfer and Data Localization Please note: Your personal data may be stored and processed globally in secure data centers, which may not be located in your country of residence. The precise location of these centers depends on your geographical location while using our Site.
- 7.6. While laws in processing countries may differ from your home country’s regulations, We implement all necessary safeguards to ensure your data remains protected under the same standards as within the USA and the EEA.

8. WHAT HAPPENS IF OUR BUSINESS CHANGES HANDS?

- 8.1. We may, from time to time, expand or reduce Our business and this may involve the sale and/or the transfer of control of all or part of Our business. Data provided by users will, where it is relevant to any part of Our business so transferred, be transferred along with that part and the new owner or newly controlling party will, under the terms of this Privacy Policy, be permitted to use the data for the purposes for which it was originally collected by Us.

9. HOW CAN YOU CONTROL YOUR DATA?

- 9.1. When you submit information via Our Site, you may be given options to restrict Our use of your data. We aim to give you strong controls on Our use of your data (including the ability to opt-out of receiving emails from Us which you may do by unsubscribing using the links provided in Our emails and at the point of providing your details AND/OR by managing your Account).

10. YOUR RIGHT TO WITHHOLD INFORMATION AND YOUR RIGHT TO WITHDRAW INFORMATION AFTER YOU HAVE GIVEN IT

- 10.1. You may access Our Site without providing any data at all. However, to use all features and functions available on Our Site you may be required to submit or allow for the collection of certain data.
- 10.2. You may restrict your internet browser's use of Cookies.
- 10.3. You may withdraw your consent for Us to use your personal data as at any time by contacting Us using the details, and We will delete Your data from Our systems. However, you acknowledge this may limit Our ability to provide the best possible products and services to you.

11. HOW CAN YOU ACCESS YOUR DATA?

- 11.1. You have the legal right to ask for a copy of any of your personal data held by Us (where such data is held). Please contact Us for more details at info@id.world.

12. WHAT COOKIES DO WE USE AND WHAT FOR?

- 12.1. Our Site may place and access certain first party Cookies on your computer or device. First party Cookies are those placed directly by Us and are used only by Us. We use Cookies to facilitate and improve your experience of Our Site and to provide and improve Our products and services.
- 12.2. By using Our Site you may also receive certain third party Cookies on your computer or device. Third party Cookies are those placed by websites, services, and/or parties other than Us. We use third party Cookies on Our Site for analytics and advertising reasons.

- 12.3. All Cookies used by and on Our Site are used in accordance with current English and EU Privacy Laws.
- 12.4. You can choose to enable or disable Cookies in your internet browser. Most internet browsers also enable you to choose whether you wish to disable all cookies or only third party cookies. By default, most internet browsers accept Cookies but this can be changed. For further details, please consult the help menu in your internet browser or the documentation that came with your device.
- 12.5. You can choose to delete Cookies at any time however you may lose any information that enables you to access Our Site more quickly and efficiently including, but not limited to, login and personalisation settings.
- 12.6. It is recommended that you keep your internet browser and operating system up-to-date and that you consult the help and guidance provided by the developer of your internet browser and manufacturer of your computer or device if you are unsure about adjusting your privacy settings.

13. YOUR DATA PROTECTION RIGHTS

13.1. Your rights (USA & GLOBAL):

1. Florida Law: Rights according to Florida statutes.
2. California Residents (CCPA): Specific right to request deletion and opt-out of "sale" of data.
3. GDPR.

13.2. Additional Disclosures for California Residents

Under the California Consumer Privacy Act (CCPA), California residents have specific rights regarding their personal information:

1. Right to Know: You have the right to request that we disclose the categories and specific pieces of personal information we have collected about you.
2. Right to Delete: You have the right to request the deletion of your personal information, subject to certain exceptions.
3. Right to Opt-Out of Sale: We do not sell your personal information to third parties.
4. Right to Non-Discrimination: We will not discriminate against you for exercising any of your CCPA rights.

13.3. Under the GDPR, you have:

1. the right to request access to, deletion of or correction of, your personal data held by Us;
2. the right to complain to a supervisory authority;
3. be informed of what data processing is taking place;
4. the right to restrict processing;
5. the right to data portability;

- 6. object to processing of your personal data;
- 7. rights with respect to automated decision-making and profiling (see section 14 below). To enforce any of the foregoing rights or if you have any other questions about Our Site or this Privacy Policy, please contact Us.

13.4. For users in the European Economic Area (EEA), please note that your data is transferred to the USA. We use Standard Contractual Clauses (SCCs) to ensure your data remains protected under the same standards as in the EU."

14. COMPLIANCE WITH LOCAL REGULATIONS

If privacy provisions apply in	Then the following applies
EU/EEA or a country with national legislation comparable to the GDPR	<p>Who is the data protection officer of the controller? You can contact Data Protection Officer at any time at info@id.world.</p> <p>Who is the relevant data protection authority? The contact details of your specific data protection supervisor can be found on the website of the European Data Protection Board.</p> <p>How does ID.WORLD INC justify international data transfers? ID.WORLD INC also has third-party service providers in countries outside the European Economic Area (the "EEA"). ID.WORLD INC may transfer your personal data to countries outside the EEA in the course of its international business activities. If ID.WORLD INC transfers personal data from a country within the EU or the EEA to a country outside the EEA for which the European Commission has not issued an adequacy decision, ID.WORLD INC uses the EU Standard Contractual Clauses to contractually require that the data importer applies a level of protection to your personal data that is equivalent to the level in the EEA. You can also obtain further information and their views on international data protection issues at the European Commission's International Dimension of Data Protection webpage.</p>
Colombia	<p>If ID.WORLD INC is subject to the provisions of Colombian Law 1581 of 2012 and Decree 1377 of 2013, the following shall apply:</p> <p>Within Colombia you have the right to:</p> <p>to view, update and correct your personal data;</p>

	<p>to ask for proof of your consent; to receive information on request about how ID.WORLD INC processes your personal data; to file a complaint with the Superintendence of Industry and Commerce (“SIC”) regarding a violation of applicable laws; to withdraw your consent and/or request deletion of your personal data, provided that there is no additional legal or contractual obligation for ID.WORLD INC to retain your personal data in its databases.</p>
Kingdom of Saudi Arabia (KSA)	<p>To the extent the provisions of the Personal Data Protection Act (“PDPL”) apply to ID.WORLD INC, the following applies: ID.WORLD INC processes your Personal Data by electronic means for collection, storage and other processing operations as described above. ID.WORLD INC will destroy your Personal Data by electronic means where necessary for the purposes described above. Your Personal Data will be stored and saved by ID.WORLD INC in a country other than Saudi Arabia, for our general business purposes, such as outsourcing and data processing. Depending on the purpose, Personal Data may be shared on a regular or ad hoc basis. Compensation can only be claimed if the courts have determined that you have suffered material or moral damage as a result of a breach as referred to in the PDPL and its Implementing Regulations. If ID.WORLD INC does not comply with the PDPL, you can file a complaint with our support team. If you are not satisfied with the way we handle your complaint, you can lodge a complaint with the competent authority: Saudi Data and Artificial Intelligence Authority (SDAIA), Digital City, Riyadh, 12382, Kingdom of Saudi Arabia, Website: sdaia.gov.sa</p>
Malaysia	<p>To the extent ID.WORLD INC is subject to the provisions of the Malaysian Personal Data Protection Act (“PDPA”), the following shall apply:</p>

	<p>ID.WORLD INC has implemented technology, security features, and strict policies to protect the privacy of users' personal data, including a Malay (Bahasa Malaysia) version of this privacy statement.</p>
<p>Philippines</p>	<p>Within the Philippines you are entitled to: bring a claim for compensation as finally ordered by the National Privacy Commission or a competent court if you have suffered damage as a result of incorrect, incomplete, outdated, erroneous, unlawfully obtained or unauthorised use of personal data and your rights and freedoms as a data subject have been violated; lodge a complaint with the National Privacy Commission if your privacy has been breached, your personal data has been compromised or you have otherwise personally been affected by a breach of the Data Privacy Act. your portability rights. Your legal heirs and assigns may invoke your rights at any time after your death or when you are unable or incompetent to exercise your rights.</p>
<p>South Africa</p>	<p>To the extent ID.WORLD INC is subject to the provisions of the South African Protection of Personal Information Act, 2013 (“POPIA”) the following applies: “Personal Data” in this Privacy Statement refers to Personal Data as this term is defined in the POPIA. “You” and “Your” in this Privacy Statement refer to a natural person or legal entity as these terms are used in the POPIA. You may request details of personal data which we hold about you under the Promotion of Access to Information Act 2 of 2000 (“PAIA”). If you as a natural person or legal entity believe that ID.WORLD INC as the responsible party has used your personal data in violation of POPIA, you should first attempt to resolve the matter with ID.WORLD INC. If you are not satisfied with this process, you have the right to complain to the Information Regulator who can be contacted as follows: JD House, 27 Stiemens Street, Braamfontein, Johannesburg, 2001, PO Box 31533,</p>

	<p>Braamfontein, Johannesburg, 2017 Email: complaints.IR@justice.gov.za Enquiries: infoereg@justice.gov.za</p>
<p>United States</p>	<p>To the extent that ID.WORLD INC is subject to the provisions of the California Consumer Privacy Act of 2018 (CCPA), as amended by the California Privacy Rights Acts of 2020 (CPRA), hereinafter referred to as “CCPA,” or to the laws of other U.S. states with comparable provisions, the following shall apply:</p> <p>You have the right to:</p> <ul style="list-style-type: none"> know what personal data the business has collected about the consumer, including the categories of personal data, the categories of sources from which the personal data is collected, the business or commercial purpose for collecting, selling, or sharing the personal data, the categories of third parties to which the business discloses the personal data, and the specific pieces of personal data that the business has collected about the consumer; delete personal data that the company has collected from the consumer (with some exceptions); correct incorrect personal data that a company holds about a consumer; no longer give consent for the company to sell or share their personal data (where applicable); to place restrictions on the company's use or disclosure of sensitive personal data (subject to certain exceptions, where applicable); to be treated equally in the exercise of these rights. <p>We do not collect or process sensitive personal information as defined under California law, except as necessary to process transactions. Payment transactions are handled exclusively by our third-party processing partners in their own secure environments. We do not have access to your full payment card details and do not use or disclose sensitive personal information for any purposes other than those permitted by the CCPA/CPRA</p>



■ E-mail: info@id.world

Version dated March 23, 2026
USA

15. CONTACT US

- 15.1. If you have any questions regarding Our website or this Privacy Policy, please contact Us by email at info@id.world or by mail at the following address: 7901 4TH ST N STE 300 ST. PETERSBURG, FL 33702.

16. CHANGES TO OUR PRIVACY POLICY

- 16.1. We may amend this Privacy Policy as necessary or to comply with legal requirements. Any such changes will be published immediately on Our Website, and You shall be deemed to have accepted the terms of the Privacy Policy upon Your first use of Our Website following the publication of such changes.